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To: Microsoft ATR
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Subject: Microsoft Settlement

I join with many friends who welcome settlement of this extremely complex and very costly case. Just about when we average folks are sighing, "At last!", along comes AOL with another suit! I hope the highly skilled people at Microsoft, AOL, and other high-Tech companies will focus on innovation and service, rather than entangling everyone in litigation.

I've continued to be an AOL subscriber, because of relatively simple access to information & communication--& I can simply NOT choose chat, celebs, movie ratings, "instant savings" offers, etc. I would expect a top-rated provider to be bright enough to invest in ongoing service improvements, rather than assuring wealth for attorneys--at tax-payers' expense. I'll probably continue to use AOL, hoping they lighten up -- and brighten up. Users of the remarkable and innovative technology now available do have the privilege of choosing products and services suited to their needs. I believe most of us do not feel trapped by one company or another. We appreciate the Department of Justice efforts to get this monstrous distraction settled!

--Grace Allen